

A Publication of Hugh Chatham Memorial Hospital

Communique

Volume 20 No. 2 Fall, 2008

Groundbreaking



Hugh
Chatham
Memorial
Hospital

Our Region's **CHOICE**
for **TECHNOLOGY & CARE**

Celebrating the
Groundbreaking of the
New Emergency Room, Intensive Care Unit & Patient Tower



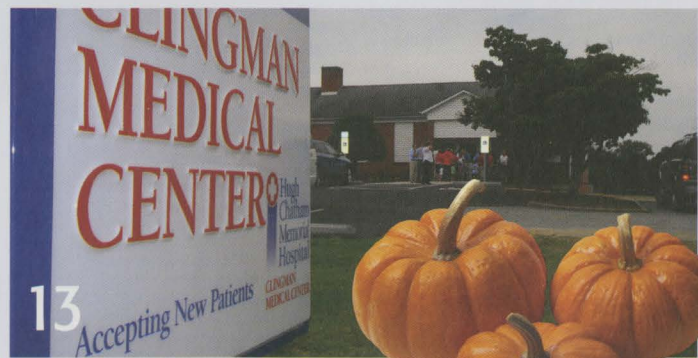
Groundbreaking
June 26, 2008



5



10



13



14

15



18

Groundbreaking.....	1
Digital Mammography—Saves Time, Provides Earlier Detection	4
Passionately Pink	5
Pursuit of Excellence.....	6
Scores Celebration	8
Performance Award.....	9
Tobacco Free Physician Offices.....	10
Welcome Will Ballard, M.D.....	10
Hugh Chatham Hospitalists	11
Progress Report.....	12
Clingman Medical Center to See Partner Facility Rebuilt.....	13
Bidding Farewell.....	14
Promoting Wellness.....	15
3rd Annual Fun Day Held.....	16
IT Team Gets New Operations Department.....	16
Lasting Mark on Healthcare.....	17
Hugh Chatham Foundation Golf Classic	18
Golf Donors	19
Honor Roll of Contributors.....	20

CREDITS

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Communiqué

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ER, ICU and Patient Tower Groundbreaking Lauds HCMH History, Looks to Future



Hospital leaders, clinicians and board members wielded commemorative shovels to dig into the soil, symbolically launching construction.

More than 200 participants and guests helped Hugh Chatham Memorial Hospital break ground in late June for a \$48 million Emergency Department, Intensive Care Unit and patient tower expansion. Plans call for an additional 75,000 square feet in the ED, with an increase of rooms from 17 to 23, and the installation of state-of-the-art equipment and facilities. The construction, underway outside the old Emergency Department entrance, has a projected completion date within three years.

Long-time veterans and newcomers praised the spirit of the hospital's founders, the dedication of hospital leaders through the last 77 years, and the enduring sense of community that makes HCMH our region's healthcare choice today. At the conclusion, hospital leaders, clinicians and

board members wielded commemorative shovels to dig into the soil, symbolically launching construction.

Memories from Birth to Retirement

Speaker **Dr. Hal Stuart** recounted a life spent at the hospital. Born at HCMH in 1931 to a hospital nurse, he joined the medical staff after medical school, and served residents of the region until his retirement.

"I have been involved in every major addition the hospital has had," he said. "We always tried to stay up-to-date. But the heart and soul of Hugh Chatham Memorial Hospital is the people – the doctors, nurses, nursing assistants and support staff."

Continued on page 2

Groundbreaking continued

Hospital Foundation Board Member **Fred Norman** shared a wealth of memories dealing with generous hospital donors through the years. He told the audience that when he was chair of the campaign to relocate HCMH to its current location, Chatham Manufacturing gave the hospital \$320,000 and the Duke Endowment contributed \$600,000 toward the \$1.5 million goal. The facility cost nearly \$2.5 million in 1973. He also recalled how a Hospital Auxiliary gift of \$25,000 exemplified the spirit of giving throughout the HCMH community.

The hospital also recognized the family of **Keith Combs**, a hospital board vice chairman and longtime member, who

died in March 2007. The family was presented a commemorative plaque from the board.

A Heart-filled Tribute from the Heiner Family

Mark Heiner, a physician who joined the medical staff within the last year, relayed his thanks to the hospital community in its response to his family's tragedy. The Heiner's son David died in mid June 2008 after a swimming accident. Dr. Heiner thanked the clinical staff for the first rate care his son received at the hospital. As David was being airlifted to Charlotte, Dr. Heiner said, "I looked around and there were a hundred people

out here standing with us, supporting us and putting their arms around us. You have won our hearts," he said.

Another physician tribute came from the Ballard family, when **Evan Ballard, M.D.** proudly introduced his son **Will Ballard, M.D.**, who has joined his father at the Jonesville Medical Center and on the Hospital's medical staff.

The Emergency Department was represented at the event by **Tina Davis, RN**, ICU Manager, who outlined the need for the additional room. Emergency patient volume has grown by 6,000 patient visits a year over the last four years.



Groundbreaking continued

National Recognition for the Hospital

Capping the groundbreaking, **Chris West**, President of Alliant Management Services, the HCMH management firm, announced that the Hospital won the Company's Best Overall Performance award. The designation is based on people, service, quality, finance and growth. As an example of excellence, Mr. West noted the Hospital's extraordinary patient satisfaction rate of 98 percent. He also cited a post surgical infection rate of 0.19 percent, compared with a national average of five percent.

The Communique appreciates permission from the Elkin Tribune to include comments from a Groundbreaking Story published June 27.



Digital Mammography— Saves Time, Provides Earlier Detection

Remember October
is Breast Cancer
Awareness Month

The new digital mammography
system at the HCMH Women's
Imaging Center lets hospital
radiologists quickly zero in on
areas of concern.



A new Selenia™ digital mammography
system from Hologic™ at The Hugh
Chatham Women's Imaging Center
enhances the prevention and early
detection of breast cancer.

"Digital Mammography allows the
Radiologist to view the X-Ray image
more closely, zeroing in on suspicious
or concerning areas," says **Dr. Paul
Beerman**, HCMH Radiologist.
"This enables us to make immediate
decisions about additional images.

"In conjunction with the digital
mammography unit, Hugh Chatham
is also offering Computer-Aided
Detection, or CAD," Dr. Beerman
added. "CAD gives us a 'second read'
of the mammogram by computer. This
assists the Radiologist in making an
accurate diagnosis, like spell check in
word processing."

Patient Convenience and Care

For the patient, Digital Mammography
takes less than half the time of traditional
film-based exams. Also, the radiologist
may review the images while the patient
is in the examination room.

"Each and every patient at Hugh
Chatham receives personalized care
designed to meet her individual needs.
Our staff is highly trained and our
equipment is state-of-the-art. We are
committed to providing exceptional
care to the women in our community,"
concluded Dr. Beerman.

For more information or to make
an appointment at the Hugh Chatham
Women's Imaging Center, call
(336) 527-7477 or (336) 527-7116.

Comprehensive Imaging Services Offered

The Hugh Chatham Imaging Department
provides a comprehensive scope of services
addressing the physical, emotional and
educational needs of our patients.
Women's imaging services include:

- Screening programs
- Diagnosis, intervention, treatment
and management of many different
diseases of the breast
- Educational and support resources



Passionately Pink



Hugh Chatham Employees Assist in the Fight Against Breast Cancer

Employees of Hugh Chatham participated in Passionately Pink
for the Cure® to raise funds for the fight against breast cancer
on October 3rd.

Participation was simple—these caring employees just wore
pink and made a donation of \$5 or more to Susan G. Komen
Foundation, leader of the global breast cancer movement and
creator of National Breast Cancer Awareness month.

The Hospital's drive was led by Emily Norman, PT. Emily noted,
"It's passionate, because the need to end breast cancer is so
urgent. It's pink, because that's the color we wear to accomplish
our goal." Emily was moved by the level of participation at Hugh Chatham.
"The team effort was incredible. We have a wonderful group of people working at
our Hospital," she said.

In return for each employee's contribution, he/she received a pink ribbon pin and the
satisfaction of helping move our society closer to a world free of breast cancer.



Working Together for Women's Health

Working Together For Women's Health

Hugh Chatham Memorial Hospital has embarked on an initiative to improve the health
of women in our region. Formed with goals of reaching all age groups, a new Council
is planning events to inform, educate and entertain. Women and girls will be given a
variety of opportunities to learn about health-related issues in a comfortable and fun
forum. Look for exciting details in the coming months about learning opportunities
for all women — moms and daughters, teens, middle-aged women and seniors.
We're **Working Together for Women's Health!**

Pursuit of Excellence

Every employee of
Hugh Chatham
adheres to the
standards of
performance as
listed on this page.

In our relentless Pursuit of Excellence we are raising the bar for Customer Service.

It's who we are.

Standards of Performance STARS

Service—As part of my commitment to Service, I will:

- ★ Exceed our customers' expectations and thank them for choosing HCMH.
- ★ Promote the health and well being of all patients who seek care at Hugh Chatham Memorial Hospital.
- ★ Smile, make eye contact, greet others and speak in ways that are easily understood and show concern and interest to ensure understanding and facilitate learning.
- ★ Follow appropriate telephone, elevator and customer waiting protocols.

Teamwork—As part of my commitment to Teamwork, I will:

- ★ Recognize that every member of the Hugh Chatham Memorial Hospital team makes important contributions.
- ★ Promote interdepartmental cooperation, managing up those with whom we work.
- ★ Contribute to my work group in positive ways and continuously support the efforts of others.
- ★ Ensure that team members respond to call lights.

Accountability—As part of my commitment to Accountability, I will:

- ★ Provide the highest quality care to those we serve.
- ★ Recognize the high cost of healthcare and optimize the use of resources while delivering exemplary service.
- ★ Ensure that all team members understand team goals and their roles.
- ★ Adhere to departmental and hospital policies and procedures such as tobacco free environment, attendance and dress code.

Respect—As part of my commitment to Respect, I will:

- ★ Use AIDET – Acknowledge, Introduce, Duration, Expectation and Thank You when meeting with customers or peers.
- ★ Treat colleagues and those we serve who differ from us by gender, race, religion, culture, national origin, mental and physical abilities and sexual orientation, with dignity, courtesy and compassion.
- ★ Only engage in conversations regarding patients with persons who need to know and in accordance with the hospital's policies and regulatory requirements.
- ★ Recognize and encourage positive behaviors while providing private constructive feedback for inappropriate behaviors.

Safe Care—As part of my commitment to Safe Care, I will:

- ★ Take any concern (real, perceived, big or small) seriously and seek resolution or understanding – ask for help if the concern is beyond ability or scope of authority.
- ★ Keep my work area neat and clean up litter, debris or spills promptly to ensure a safe environment.
- ★ Approach those who need help or are lost and assist/direct them appropriately.
- ★ Adhere to all policies and procedures, providing a safe environment for co-workers, patients and the public.



To be named a Champion Employee of Hugh Chatham Memorial Hospital means one has achieved the highest honor in the organization's Pursuit of Excellence Customer Service Program. The Hospital's "pursuit" is to consistently offer its patients and visitors a culture of service excellence. As part of this endeavor, employees who exemplify the hospital's standards of performance by going above and beyond the normal job expectation to positively impact a patient, visitor or fellow employee are selected quarterly.



HCMH Champions

Peggy Reikowsky

MIS Department
Clinical Systems
Analyst

Peggy Reikowsky is a Champion not only because of her dedication to Hugh Chatham Memorial Hospital and her consistent demonstration of the Standards of Performance, but also because she is truly a caring person.



She will invite new employees to visit her church, where she is a very active member. Peggy sings in the choir, is an RCA teacher and is open to doing anything else she is asked to do. This year she helped organize an inter-faith Bible School for around 120 children in the community.

When Peggy's children were still in school, she always volunteered — everything from Project Graduation, fund raisers, ROTC and selling concessions at soccer games.

For over four years, at least once a month, Peggy drove to Charlotte to visit a sick friend. She sat with her friend as she was dying, comforting her daughter, helping her through that difficult time.

A few years ago, there was a new couple in Peggy's church, and the husband died here at Hugh Chatham. Peggy not only sat with the wife during her husband's brief illness, but she also helped the wife make funeral arrangements. When a co-worker had surgery, Peggy took flowers and dinner to her and her family, something she does all the time for people. She is the first to care for others.

Peggy also helps people complete the paperwork to get free medications. She recently served as the Interim Lab Director for our organization. Peggy lives the Standards of Performance every day. Peggy Reikowsky, you are a Champion!

Jamie Utt

MIS Department
Systems Analyst

"Jumping in" — this term describes Jamie Utt to a tee. When Jamie came to work at Hugh Chatham Memorial Hospital, she immediately jumped in and began working to help make Hugh Chatham a great place to work. Jamie chairs the Employer of Choice Team. She is also a member of the Everybody Counts Team, but that is just the beginning.



Jamie is one of those talented individuals who knits baby caps and chemo caps, thus contributing to the needs of our patients at both joyous as well as difficult times in their lives. If you have been to the Pumpkin Festival, you have seen Jamie there giving her time and talent, having baked something wonderful and then packaged it uniquely. Jamie also gives of her time to assist with the Wine Festival.

Jamie is an active member of her church, and she volunteers with the Big Brothers Big Sisters organization. She was nominated for Big Sister of the Year in 2008 by local agency representatives.

Jamie created a Powerpoint slide for public advertisement and promotions for Big Brothers Big Sisters that was used at the movie theater. She is the unofficial photographer for Big Brothers Big Sisters Bowl for Kids Sake and the organization's annual picnic.

Jamie lives the Standards of Performance every day in every aspect of her life. She is so nice and kind to everyone. Jamie brought intelligence, talent, generosity and giving with her to Hugh Chatham, and she has made it a better place to work. Jamie Utt, you are a Champion!

Scores Celebrations

Rapid Response Team Saves Lives

Hugh Chatham Memorial Hospital has a team of specially trained nurses and respiratory therapists who are available 24 hours a day to intervene in medical emergencies. Anyone (staff, patient, or visitor) may call the Rapid Response Team for signs of distress in a patient that seems to be critical.

Call 3210 from an in-house phone if you need RRT.



Emergency Department

Hospital Team Takes Preventive Measures for Improved Patient Safety

An initiative called The Rapid Response Team was formed one year ago to bring critical care bedside expertise to Hospital patients. The team, composed of a licensed critical care nurse, respiratory therapist and physician, collaborate to assess patient needs and provide intervention as required. After the pilot program was deemed successful, the initiative became fully operational in the Hospital October 1st. Educational materials have been placed at the bedside of all Hospital inpatient rooms for the use of patients, families and visitors. The Rapid Response Team is available through a dedicated phone extension listed prominently in the print material.

Patient Satisfaction Scores Soar

Emergency, Outpatient Surgery and 3rd Floor Inpatient Departments Celebrate

Every quarter, Press Ganey, a highly respected national research firm, helps us measure patient satisfaction in a number of areas. They compare our scores with hospitals our size, and with more than 7,000 hospitals nationally. Here is what our patients said this year.

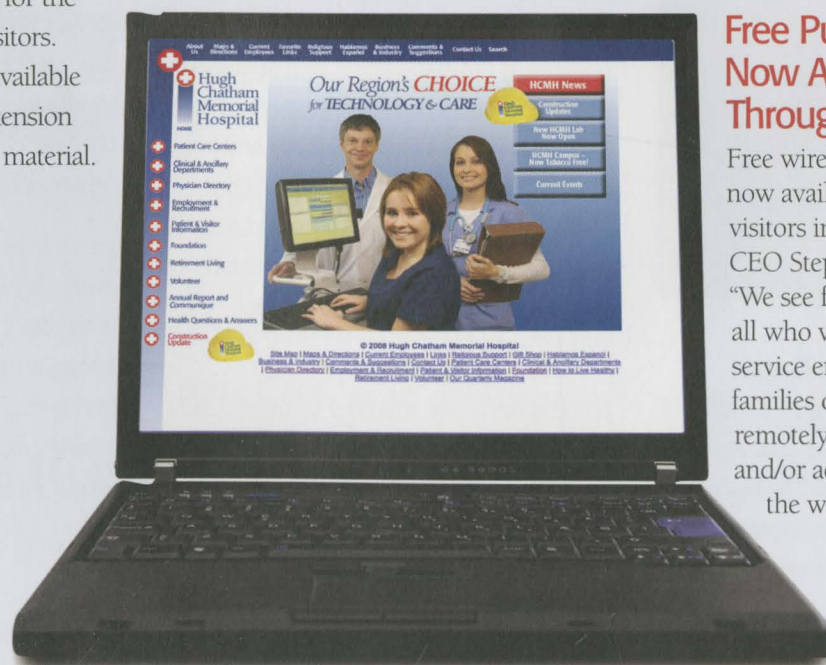
HCMH Patient Satisfaction Scores
Third Quarter 2008

Emergency Dept:	98%
Outpatient Surgery:	99%
3rd Floor Inpatient:	96%

PRESS-GANEY.

Free Public WiFi Now Available Throughout Hospital

Free wireless internet access is now available to patients and visitors in all areas of the Hospital. CEO Stephen Pennington said, "We see free WiFi as a service to all who visit our Hospital." The service enables patients and their families or guests to work remotely, communicate efficiently and/or access information from the worldwide web.



Performance Award



HCMH Gets 'Best in Overall Performance' Award

Hugh Chatham Memorial Hospital has been awarded Best in Overall Hospital Performance by its management group, Alliant Management Services, based in Louisville, Kentucky. According to Alliant President and Chief Executive Officer Chris West, Hugh Chatham was selected for the annual award for its continuous gains in patient satisfaction scores, low infection rates and solid fiscal performance. West cited clinical survey scores reaching the upper 90th percentile nationally and the post operative infection rate at .019 while the national average is 5%. "Hugh Chatham is a model hospital and an inspiration to the health care industry. This is an organization that achieves aggressive goals, while maintaining quality and pursuing growth," said Chris West.

Since 1978, the Alliant Company has performed at the forefront of community healthcare, bringing clinical expertise and innovative support systems in all areas of hospital management.

Pictured at the award presentation are from left 2007 Chairman of the HCMH Board J.L. Lowe, Jr., President of Alliant Management Services Chris West, and Chairman of the 2008 HCMH Board Mike Stanley.



Hugh Chatham Memorial Hospital Welcomes Will Ballard, M.D.

Native Son Returns Home to Practice Medicine

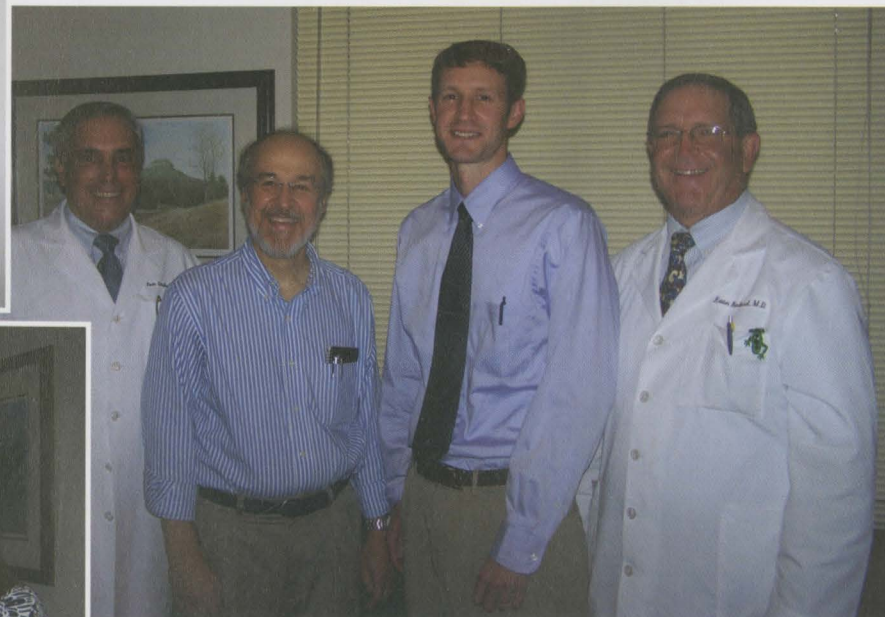
Hugh Chatham Memorial Hospital and the Yadkin Valley Chamber of Commerce welcomed **Dr. Will Ballard** with a business after hours event held at Jonesville Family Medical Center in August. Dr. Ballard joins the family practice of his father, **Dr. Evan Ballard**, and partners **Drs. Tom Shelburne** and **Wilson Griffin**. Dr. Evan Ballard said, "This is the greatest reward—having our son return home with his family to practice medicine here with us. We feel honored and blessed and know that he brings a new edge to our family practice that will benefit the patients of our community."

A graduate of the University of North Carolina School of Medicine, Dr. Ballard was Chief Resident of Family Medicine at the Carolinas Medical Center Family Medicine Residency Program in Charlotte, NC. He and his wife, Lyndsey, grew up in Elkin and have returned home with their identical twin boys, Connor and Aidan.

Dr. Ballard is accepting new patients at his practice's two locations in Jonesville and in Dobson. For more information, visit the practice's website at www.jonesvillefamilymedical.com or call the Jonesville practice at (336) 835-6300 or the Dobson practice at (336) 386-4452.



Did You Know...
that Physician Offices
also went tobacco free
January 1, 2008.



The Jonesville Family Medical Center Physicians are Drs. Tom Shelburne, Bill Griffin, Will Ballard and Evan Ballard.



Dr. Will Ballard and Family

HCMH Hospitalists Bring Round-the-Clock Care to Patients

By 2010, the Society of Hospital Medicine projects 30,000 hospitalists will be practicing.

A Fast Growing Specialty

The ranks of hospitalists have exploded from a few hundred physicians in 1997 to 20,000 last year – about the same number as gastroenterologists or neurologists. That's the fastest growth for any medical specialty in the country, according to the Society of Hospital Medicine (SHM), the professional society for Hospitalists.

Today, the majority of hospitals in the U.S. have hospitalists, because they have demonstrated that they can improve utilization of resources, time, communication skills and quality of care. By 2010, SHM projects 30,000 hospitalists will be practicing.

Program Launches Successfully with Seven Physician Hospitalists

Hugh Chatham Memorial Hospital has launched a progressive program of inpatient care served by a relatively new physician specialty called hospitalist. Specializing in the management of hospitalized patients, a hospitalist takes over for a primary care physician when it comes time to admit a patient. The hospitalist then cares for the patient while he or she remains in the hospital.

Patients and Primary Care Physicians Both Benefit

Hugh Chatham has begun this program because it offers many benefits to patients and to our outstanding primary care and internal medicine physicians. For example, in the largest hospitalist study to date, the Tufts University School of Medicine found that hospital stays are a half-day shorter if managed by a hospitalist, with mortality and readmission risks comparable to those of family physicians or general internists.

In addition, proponents of the program say that doctors who practice at the hospital all day, every day are in an excellent position to tackle complex problems such as improving patient safety and outcomes.

Initially, the trend was driven by hospitals and managed-care groups, seeking to cut costs and improve care quality. But with hospital reimbursement rates failing to keep up with their costs, many primary care physicians are being won over and now find the hospitalist arrangement saves them time and money. In a recent survey by the American Medical Association, nearly three-quarters of primary care physicians said hospitalists provide them a "valuable service".





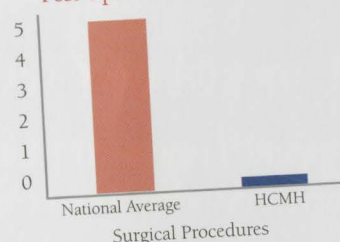
A PROGRESS REPORT: To Our Community

For 77 years, generations of families have chosen Hugh Chatham Memorial Hospital for their health care services, and the numbers continue to grow. Since our Report to the Community earlier this year, the hospital has many more positives to report. We are pleased to present this progress update.



Mike Stanley, Chair, Board of Trustees; Skip Whitman, M.D., Chief of the Medical Staff; Stephen Pennington, Chief Executive Officer

Post Operative Infection Rate



"The hospital's inpatient volume rose 13%; and infant deliveries, admissions and surgical procedures each rose 20% over three years."

What have the clinical and patient satisfaction results meant in terms of hospital choice?

Skip Whitman, M.D.: My colleagues on the Medical Staff are busier than ever. We're here 24/7, year round. To meet growing patient demands, we broke ground for a new Emergency Department, ICU and patient tower on June 16.

Mike Stanley: This is one of our largest building projects ever at Hugh Chatham. It seems that many more people in our region are choosing our Emergency Services— high patient satisfaction scores recently topped 98% for this area!

Stephen Pennington: The new ED facility will span 75,000 square feet, and feature many more patient rooms, and state-of-the-art equipment and facilities. Of course, we'll continue our very popular Quick ER service, for minor emergencies.

Alliant Management Services recently named Hugh Chatham the company's Best Overall Performance hospital, based on people, service, quality, finance and growth.

The Hugh Chatham family of 840 employees and 70 active physicians appreciate the support of our region's families, and we pledge to continue improving your hospital.

Update: Clinical Success.

Business North Carolina Magazine recently named Hugh Chatham Memorial Hospital's Surgical Services among the top ten in the state.

Skip Whitman, M.D.: This ranking reflects some of the best results in our state and in the nation. While nationally, the average for post-operative infection rates reaches 5%, the most recent statistics for HCMH are only 0.19%. This represents a great deal of hard work and dedication to quality by all our medical professionals.

Mike Stanley: As President of Surry Telephone in Dobson, I have a regional perspective. It's rewarding to me and everyone on the Board that outstanding clinical results are mirrored by patient satisfaction scores that also rank among the highest for comparable facilities nationally.

Stephen Pennington: Every employee at HCMH takes pride in the enthusiastic support of their neighbors in this region. Our patients have awarded excellent rankings in the 90th percentile of similar facilities to all areas of hospital service.



Rena Luffman, RN; Jim France, M.D.; Susan Briscoe, RN, MSN; Steve Isaacs, M.D. and Lynn Kennedy, RN of the Emergency Department staff celebrate receiving an award for some of the nation's highest patient satisfaction scores for an emergency department.



Hugh
Chatham
Memorial
Hospital

Our Region's **CHOICE**
for TECHNOLOGY & CARE

www.hughchatham.org

See our employment opportunities at www.hughchatham.org/employment.htm
(336) 527-7000 • 180 Parkwood Drive • Elkin, NC 28621

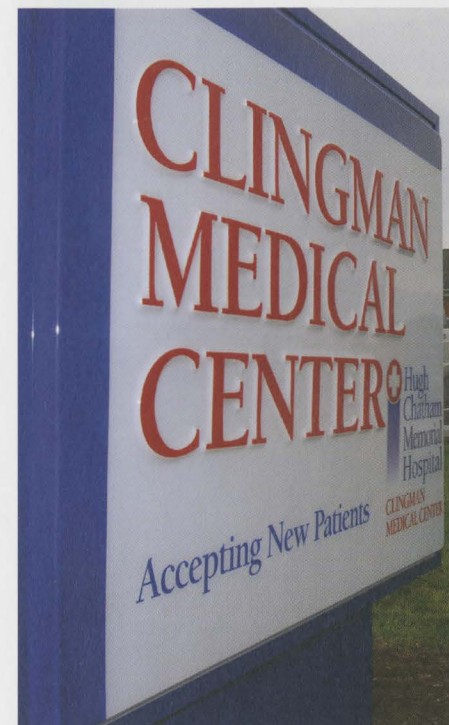
Clingman Medical Center to See Partner Facility Rebuilt

Community Center Construction Begins

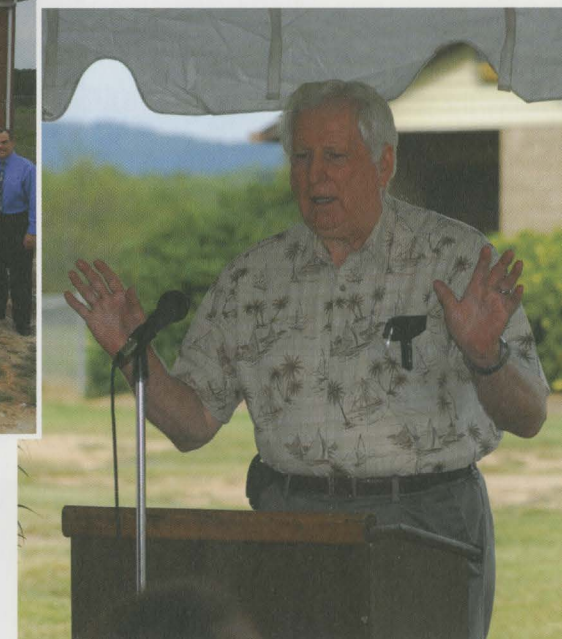
The next-door neighbor of Clingman Medical Center, the former community building, will be rebuilt to bring back the residents' meeting facility. Lost to fire in 2004, the spirit of Clingman Community Center was never forgotten by its people. Construction has begun on a new building to offer the Clingman community a common place to gather, meet and work.

The Clingman Community Center and Medical Center Boards held a groundbreaking ceremony to launch their building project. More than 100 members of the Clingman community, the medical staff and Hugh Chatham Memorial Hospital attended the ceremony August 24th at the building site. Guests were treated to the words of lifelong resident **Edward Green** who provided a verbal history of the Clingman community. Other speakers offered words of support. Chairman of the Clingman Community Center Board **Bobby Green** said that he always knew the community center would be restored for the Clingman people. **Dr. Bill Davis**, Chairman of the Clingman Medical Board noted, "With our partner facility rebuilt, we will be complete."

The entrance to Clingman Medical Center remains in the same location. For an appointment, call (336) 984-3003.



Members of the Clingman Community Center Board of Directors touted shovels and hardhats while many Clingman residents stood behind them in support.





Of the many hats worn by Tracy Byers during his tenure at Hugh Chatham, was also that of the hardhat. Tracy served as Construction Manager for the ER/ICU project during its planning stages.

Bidding Farewell

HCMH Wishes the Tracy Byers' Family Well

Medical staff, employees and board members gathered to wish the **Tracy Byers'** family well in the journey to their new opportunity in Kentucky. Tracy served as the Hospital's Assistant Administrator from 2005-2008. His new role as Chief Executive Officer of Muhlenburg Community Hospital in Greenville, KY, began in late September. Following his reception, Tracy's colleagues and friends presented him with a framed photo of the Hospital, signed by all.



Diane Shaw Retires

The Surgical Services Department held a retirement reception on September 3rd to honor the years of service of Diane Shaw, RN. Diane is retiring after serving the department for 27 years. Diane, a longtime resident of Winston-Salem, has been commuting to work at Hugh Chatham since 1978. Director of Surgery, Regina All said, "Diane's contagious smile and team approach to her job will be missed. We wish her well in her new endeavors!"



Pictured surrounding Diane at her reception are members of the surgical services department, physicians and other staff members.



Promoting Wellness



Hugh Chatham Reaches Out to Pumpkin Festival Goers

Our Hospital was represented by Clinicians and Auxiliaries at the 2008 Yadkin Valley Pumpkin Festival. Hugh Chatham Clinicians offered visitors blood pressure and heart rate screenings and distributed educational material and logo gifts. The Hospital Auxiliary volunteers sold desserts, baked by its membership, to fund the gifts they provide to pediatric patients.



Residents, families and staff alike enjoyed Hugh Chatham Nursing Center's Garden Day in June.

Hugh Chatham Nursing Center Holds Resident Garden Day

Hugh Chatham Nursing Center residents participated in a beautiful afternoon of flower gardening in June. Raised flower beds, constructed and donated by Kevin Simpson, brother of resident Michael Simpson, were installed in the center's front courtyard. Residents, families and employees worked together to create an annual garden for the enjoyment of all. Many of the bedding flowers were a donation from the Hospital's ER/ICU groundbreaking ceremony. Nursing Center Activities Director Carolyn Caldwell noted that the residents and staff have continued to maintain the garden. "The residents have derived lots of joy from picking, watering and pruning the flowers. This project has enhanced our nursing center greatly," she said.

Honor Roll of Contributors

2008 Annual Campaign

The Foundation has made a concerted effort to ensure the completeness and accuracy of these lists; however, we apologize for any errors or omissions and welcome your corrections. Please call (336) 527-7094.

(Gifts designated to the 2008 Campaign will add a new laboratory to Hugh Chatham Memorial Hospital)

Founder's Society (\$5,000+)

Max Barnhardt/Merrill Lynch (Winston-Salem)
The Winston-Salem Foundation/
Lucy Hanes Chatham Fund (Winston-Salem)
Dr. Jim & Isabel Harrell
Virginia Hart
Martha Womble (Winston-Salem)
Memory/Calder Womble

Excellence Club (\$1,000-\$4,999+)

*Lewis & Julia Anne Alexander
Amsol Physicians of Elkin
Dr. Daniel Barnette
Dr. Deborah Holden
Dr. William Martin
BlackRock Financial Management/
Charles Quattrone (Princeton, NJ)
Bill & Faye Boles
Jerre Boren
Honor/Nursing Staff
Dr. Tony & Faye Canupp
Dr. Dominick & Nancy Carbone, Jr.
Dr. Bill & Linda Davis
*Gilmer & Bettie Hinson
Dr. Richard & Ann Merlo
Mr. & Mrs. Guy Mitchell/Mitchell
Industries Foundation (Birmingham, AL)
Dick & Julia Richards (Swannanoa)
Memory/M.C. Holthouser
Steve Sink/Salem Electric Company
(Winston-Salem)
Dr. Alexander & Carol Snyder
Yadkin Valley Bank/Bill Long

Honor Club (\$500-\$999)

Dr. Timothy & Kristina Barron
Clara Coffey
Jim & Beth Easter, Jr./Hart Freeland
Roberts, Inc. (Brentwood, TN)
Martha Harris (Greensboro)
Memory/Raymond & Elizabeth Harris
Dorothy Henley (Hobe Sound, FL)
Trent Ragland (Raleigh)
Curt & Jennifer Sidden (Huntersville)
*Dr. Curtis & Mary Sidden (Roaring Gap)
Ruth Carter Stevenson (Fort Worth, TX)
Amy Tayloe

Century Club (\$100-\$499)

John & Betty Allison (Lewisville)
John & Cynthia Altemueller
Honor/Phil & Gayle Altemueller
*Bill & Iris Amburn
*Ron & Ann Ashman
Joe & Vickie Arnder (Mount Airy)
George Ballie/The Teague Group
R. E. L. Barnes (Winston-Salem)
Saveria Bianco (Boonville)
Anthony Brett (Clemmons)
Mason & Anna Laura Burcham
Rick & Beth Callaway (Houston, TX)
Honor/Elizabeth Callaway
Jane Calloway (Indianapolis, IN)
Dr. Stephenie Cartwright
David & Mary Cline
Honor/Dr. David Cline, IV
Honor/Melinda Burchette
*Dr. David & Melissa Cline
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David & Lorre Coone (York, SC)
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Marcia Fincannon
Charles & Betty Fletcher
Dr. John & Holly Gambill
Richard & Deborah Gentry (Chicago, IL)
Dot Gilliam
Memory/Bob Gilliam
Rebel & Evie Good
Dr. & Mrs. Robert Graper (Charlotte)
Barney Hall
Memory/Mazie Shumate
*Louise Haynes
Memory/John Henry Haynes
Leo & Wanda Hardy
Henry & Anne Harpe
Linda Hayes (Clemmons)
Memory/Paul & Dorothy Scott
Tommy & Karen Haynes/Nationwide Insurance
Dr. & Mrs. Ned Hedgpeh (Durham)
Hoover & Dr. Jo Hendrix (Hays)
Bobby & Ethel Hobson
C. J. & Mary Holcomb
Arthur & Mahala Huffman
Honor/Dr. & Mrs. James Harrell, Sr.
Harold & Kay Hurt
Judith Jester (East Bend)
Ron & Billie Jester
Una Key
Memory/Nan Norman
Teresa Lewis/Workforce Carolina (Mount Airy)
Nelson & Mary Lowe

Ron & Sherry Macy
Pamela Marsh (Isle of Palms, SC)
Honor/Leo & Wanda Hardy
Ben & Liz Mastin
Larry & Sara McCann
Hilda McDonald
Lucille Moseley
Dan & Sallie Park
Bill & Mary Parker
Walter & Beverley Parrish, Jr.
Stephen & Sheri Pennington
Leon & Katherine Reece
Derrill & Lori Rice
Gill & Dee Ripley
David & Cheryl Roberts (Yadkinville)
Jerry & Mona Schaufenbuel
Mildred Settle/NuLine Embroidery
Mukeah & Neelu Shah/Days Inn
*Clyde & Sue Shook
Memory/Frank Simmons
Mary Kate Shugart
Mr. & Mrs. W. Edward Smith
Estelle Snow
Memory/Thomas LeRoy Snow
Max Spair/MLS Communications, Inc.
Scott Stanley/Carolina Select Home Care
Dave & Lois Steed (Mooresville)
Valma Sturgill
Robin Smith/Foothills Forestry & Surveying
Mr. & Mrs. Bennett Steelman (Boonville)
Jerry & Diane Swaim (North Wilkesboro)
Dr. Vernon Taylor, Jr.
Doughton & Patsy Thompson
Memory/Mr. & Mrs. Currie Eldridge
Memory/Joe Eldridge
Memory/Mr. & Mrs. Hort Thompson
Sam & Betty Tesh
Jack & Jeannine Underdown
Sterling Vestal (Orlando, FL)
Memory/Jerry Vestal
Dr. John Wood
Polly Yarnall (Hillsborough, OR)
Memory/Norma Grana

Other Contributions

Warren & Dorothy Brey
Alan Martin (Louisville, KY)
Honor/Jack & Mary Gentry
Dr. Tom & Mary Mascenik
John & Rebecca O'Connell
Abbye Harris (Spencer)
Memory/Lois Miller
Roger & Carol Jenkins
Charles & Mary June Madison
Marlon Marshall/
Matt Marshall & Company (Greensboro)
June Neal
Phyllis Qualheim
Betty Windsor

Hugh Chatham Memorial Hospital Foundation

2008 Employee Campaign

(Employee donations to the 2008 Campaign will add a new laboratory to Hugh Chatham Memorial Hospital)

Regina All
Regina Ball
Sharron Ball
Warren Bates
Diane Bauguess
Honor/Frances Poteate
Pat Baugus
Patricia Bené
Pam Blackburn
Lorri Bowman
Susan Briscoe
Gail Brewer
Bunny Brown
Diane Brown
Gina Bryant
Kathy Bullin
Linwood Campbell
Dr. Tony Canupp
Amanda Casstevens
Vickie Caudill
Missy Church
Kathy Coe
Emily Colbert
Honor/JoAnn Hughes
Bobbie Cothren
Larry Culler
Melissa Culler
Melissa Darnell
Memory/Charles (Junior) Childress
Amy Davis
Kadeana Davis
Jim DeBorde
Vickie Dockery
Lynn Farmer
Christine Feddersen
JoAnn Fender
Sabrina Fletcher
Paige Flippin
Velvet Gentry
Rebecca Gibson
Julie Gillespie
Lori Gwyn
Jeannette Hendrick
Robin Hobbs
Gregg Holcomb
Janice Holloway
Amy Jones
Toni Kimber
Lynn Kennedy

Amy Knight
Charlotte Lawson
Betty Lewis
Rene Luffman
Sandra Luffman
Tammy Meadows
Lisa Mears
William Moore
Tina Mounce
Tera Norman
Vickie Osborne
Beth Orta
Gail Parsons
Stephen Pennington
Frances Poteate
Memory/Charles (Junior) Childress
Susanne Reavis
Peggy Reikowsky
Memory/Charles (Junior) Childress
Jane Reynolds
Regina Rogers
Stewart Roten
Ed Rufe
Jeff Seaford
Dave Sciano
Hattie Shores
Debra Shumate
Lori Slate
Tracy Sloop
Donna Swift
Cynthia Taylor
Darlene Templeton
Cynthia Thompson
Don Trippel
Merele Turner
Jackie Turpin
Jamie Utt
Patricia Wagoner
Memory/Frank Simmons
Judy Walker
Glenda Walters
Margaret Wheeler
Stephanie Wilmoth
Mary White
Sheila Windsor
Pam Wood
Sandra Wood
Wanda Wyatt
Marc Womledorf

Excellence Club (\$1,000-\$4,999+)

Dr. Tony Canupp

Honor Club (\$500-\$999)

Pat Baugus
Diane Bauguess
Susan Briscoe
Sandra Luffman

Century Club (\$100-\$499)

Regina Ball
Sharron Ball
Warren Bates
Diane Bauguess
Pat Baugus
Pam Blackburn
Bunny Brown
Lorri Bowman
Amanda Casstevens
Vickie Caudill
Missy Church
Kathy Coe
Bobbie Cothren
Melissa Darnell
Memory/Charles (Junior) Childress
Amy Davis
Jim DeBorde
Vickie Dockery
Lynn Farmer
Christine Feddersen
Paige Flippin
Lori Gwyn
Jeannette Hendrick
Gregg Holcomb
Janice Holloway
Lynn Kennedy
Charlotte Lawson
Rene Luffman
Sandra Luffman
Tina Mounce
Beth Orta
Susanne Reavis
Peggy Reikowsky
Memory/Charles (Junior) Childress
Jane Reynolds
Stewart Roten
Dave Sciano
Lori Slate
Cynthia Taylor
Jamie Utt
Patricia Wagoner
Memory/Frank Simmons
Cynthia Thompson
Merele Turner
Jackie Turpin
Glenda Walters
Margaret Wheeler
Sheila Windsor
Pam Wood
Marc Womledorf

Pam Wood
Sandra Wood
Wanda Wyatt
Marc Womledorf

Two Minutes of Giving

Sharron Ball
Diane Bauguess
Pat Baugus
Pam Blackburn
Lorri Bowman
Susan Briscoe
Dr. Tony Canupp
Amanda Casstevens
Vickie Caudill
Bobbie Cothren
Melissa Darnell
Memory/Charles (Junior) Childress
Vickie Dockery
Lynn Farmer
Paige Flippin
Jeannette Hendrick
Robin Hobbs
Janice Holloway
Charlotte Lawson
Sandra Luffman
Tina Mounce
Beth Orta
Susanne Reavis
Peggy Reikowsky
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Jamie Utt
Patricia Wagoner
Memory/Frank Simmons
Cynthia Thompson
Merele Turner
Jackie Turpin
Glenda Walters
Margaret Wheeler
Sheila Windsor
Pam Wood
Marc Womledorf

Honor Roll of Contributors continued

Memorials

(Memorial gifts are a meaningful way to remember loved ones while also helping advance quality health care in this community.)

Dr. Jim & Isabel Harrell
Memory/Irene Jones
Memory/Richard Adams
Memory/Becky McCauley
Memory/Dr. Tom Reeve, Jr.
Mary Lib Wood (Raleigh)
Memory/Nan Norman
Jeannette & Frank Hendrick
Memory/David Mounce
Memory/Theodore John Raffetto
Gordon & Linda Bondurant (Charleston, SC)
Memory/James L. Lowe, Sr.
Workforce Caroline/Jim & Teresa Lewis (Mt. Airy)
Memory/David Heiner
Rev. Paul McCauley
Memory/Becky McCauley
Dr. John Wood
Memory/Dr. Eldon Parks

Hugh Chatham Nursing Center

(Gifts to the nursing center help fund much needed support for a growing number of individuals who receive the special care.)

Honorariums

(Honorarium gifts are a way to show appreciation to individuals and also help provide much needed financial support for community wellness and disease prevention programs.)

Rev. Paul McCauley
Honor/Dr. Timothy Barron
Staff of Dr. John Wood
Honor/Dr. John Wood
Betty Pittman
Honor/Carson Pittman

Tree of Life

(An opportunity to honor any life that has been touched by the challenge of cancer.)

Jeannette & Frank Hendrick
Memory/Raymond Leroy Miles

Hugh Chatham Nursing Center Activities Department

(Gifts to the nursing center Activities Department help provide residents with hands on project.)

Duke Energy Foundation
Larry & Nettie Gambill (Mooresville)
Memory/Iris Byrd
Dr. Janet Perkins
Dr. Larry Schonhofen
Memory/Iris Byrd
Alleta Johnson
Memory/Iris Byrd
Jay & Pat Holder
Memory/Nell Wall
Bobby Shaw (Sparta)
Memory/Robert Shaw

Alzheimer's Unit at Hugh Chatham Nursing Center

(The 20-bed Alzheimer's Unit cares for the comfort and safety of patients stricken with this disease.)

Fred & Jane Eidson
Memory/Geneva Stewart
Thomas Lankford (Greensboro)
Memory/Geneva Stewart
Phyllis Lowe
Memory/Geneva Stewart
Marzelle Kilby (Miller's Creek)
Memory/Geneva Stewart

Gifts-in-Kind

(Gifts donated that are non-cash donations of goods and services.)

Dr. Hal & Bonnie Stuart
George & Martha Denka
Bill & Carole Bruce
Claude & Suzanne Tate (Asheboro)

Building Fund

(Sharing the Vision of the new Construction being conducted at Hugh Chatham Memorial Hospital.)

Andrew & Shelley Dembicks (Raleigh)
Memory/Betty Holcomb
John & Vicky Tulloss (Rocky Mount)
Memory/Betty Holcomb
Barbara Edwards (Rocky Mount)
Memory/Betty Holcomb
Mary Ann Fennimore
Memory/Betty Holcomb
Charles & Anne Jenkinson (Robersonville)
Memory/Betty Holcomb
Herb & Nancy Mayberry (Winston-Salem)
Memory/Betty Holcomb
Joel & Joan Pinnix
Memory/Betty Holcomb

Bill & Dale Pully (Raleigh)
Memory/Betty Holcomb
Theodore & Melissa Smyth (Raleigh)
Memory/Betty Holcomb
Lynette Tozer (Greenville, SC)
Memory/Betty Holcomb
Betty Weiblen (Minneapolis, MN)
Memory/Betty Holcomb

Nursing Education

(Gifts are designed for the education of our nursing staff.)

The McMichael Family Foundation (Madison)

Emergency Room and Intensive Care Unit to Hugh Chatham Memorial Hospital

Peter & Elizabeth Unger
Hugh Chatham Memorial Hospital Foundation would like to thank the family of **Geneva Stewart** for requesting donations to the Hugh Chatham Nursing Center Alzheimer's Unit.

Hugh Chatham Memorial Hospital Foundation would like to thank the family of **Carolyn Crater** for requesting memorials to the Hugh Chatham Nursing Center Activities Department.

Hugh Chatham Memorial Hospital Foundation would like to thank the family of **Betty Holcomb** for requesting memorials to the Hugh Chatham Memorial Hospital Building Fund.

Hugh Chatham Memorial Hospital Foundation would like to thank the family of **William "Bill" Poindexter** for requesting memorials to the Hugh Chatham Memorial Hospital Building Fund.

Hugh Chatham Memorial Hospital Foundation would like to thank the family of **Della Byrd** for requesting memorials to the Activities Department of Hugh Chatham Nursing Center.

Foundation Board Members

James A. Harrell, Sr., *Chairman*
Elizabeth Callaway,
Vice Chairman
Ron Jester, *Secretary*
R. Lewis Alexander
Frank Beals
Bill Boles
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Alan Payne, Hospital Board
Representative
Honorary Director
Barbara Chatham
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Fred Norman
Molly Smith
Jeannette Hendrick,
Executive Director

Raising Friends and Funds



Hugh Chatham Memorial Hospital

Hugh Chatham Memorial Hospital Shopping & Volunteer Opportunities

Our Region's CHOICE for TECHNOLOGY & CARE



The Hospital Gift Shop is located in the HCMH front lobby. The shop sells traditional hospital gifts, home décor, crafts, custom florals, jewelry and more!
(336) 527-7201

The Hospital Thrift Shop is located in downtown Elkin. The shop sells gently used clothing and household items. Donations are greatly appreciated.
(336) 835-7909

Proceeds Support Hospital Services and Equipment Needs.

Volunteers Needed
Call (336) 527-7208 or
Visit Our Website
www.hughchatham.org

Hugh Chatham Memorial Hospital AUXILIARY

180 Parkwood Drive • Elkin, NC 28621



Ready for the Holidays

Remember the Hugh Chatham Gift Shop for your holiday décor and shopping needs. The shop's committee has already decorated for Christmas. Themed trees, wreaths, ornaments, and serving pieces are but a few of the many lavish holiday offerings for sale in the shop. One of the shop's newest volunteers, Beverly Mastin, is pictured admiring the 2008 holiday decorations. For information about volunteering in the Hospital Gift Shop, call the volunteer office at (336) 527-7208 or visit the Hospital's volunteer webpage at www.hughchatham.org

Volunteers Comfort Newborns at the Hugh Chatham BirthPlace

Volunteer Knitters have been comforting newborn babies at the Hugh Chatham BirthPlace for more than 50 years now. The knitters use a special, extra soft yarn for the tiny caps. Parker Gregory Bates, born August 5, 2008, at The BirthPlace is shown wearing a cap knitted by a Hugh Chatham Auxiliary Volunteer. Every baby born at Hugh Chatham receives a cap lovingly knitted by one of our volunteer knitters. Anyone interested in becoming a volunteer knitter should call the volunteer office at (336) 527-7208 or visit the Hospital's volunteer web page at www.hughchatham.org. The web offers downloadable knitting instructions.



Parker Gregory Bates born August 5, 2008 is wearing a cap knitted by a Hugh Chatham Auxiliary Volunteer. Babies born at HCMH receive a hand knitted/crocheted hat.

Communiqué

Hugh Chatham Memorial Hospital
180 Parkwood Drive
Elkin, NC 28621

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Dobson, NC 27017-8432

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HCMH Expands ER, ICU & Patient Tower

*On June 16th, contractors began work on the new
HCMH Emergency Department and the ED entrance
moved to the Outpatient Imaging entrance.*



(336) 527-7000 • 180 Parkwood Drive • Elkin, NC 28621 • www.hughchatham.org

